



Testimonials

Comments from Clients

"My worker does a really good job. He's really funny and he gets me to appointments on time. He's an awesome guy and I'll really miss working with him."

"My worker was super awesome and helpful for me."

"Always had good advice that really helped."

Code of Ethics

John Howard Society staff commit to:

- Promote the wellbeing of people we work with and act with integrity.
- Be competent in our job duties.
- Respect the people we work with.
- Help build a positive team environment at work.
- Protect your confidentiality. We will only share information when we have permission, or when we need to for legal or professional reasons.
- Not let our personal lives interfere with our work.
- Promote high quality service and act for social change to benefit the community.

Our Mission

The John Howard Society of North Island is a charitable organization whose mission is to provide programs and support to help children, youth, and families lead safer and healthier lives.

For more information, contact:

140 10th Avenue
Campbell River, BC
V9W 4E3

Tel. 250-286-0611
Fax 250-286-3650
www.jhsni.bc.ca

The John Howard Society of North Island's programs are situated in the traditional territories of the Kwakwaka'waka, Laich-kwil-tach, Nuu-chah-nulth, and Coast Salish peoples.

JohnHoward
The John Howard Society of North Island

JohnHoward

Intensive Support and Supervision/ Youth Justice Programs



Campbell River
Tel. 250-286-0222
Comox Valley
Tel. 250-338-7341
www.jhsni.bc.ca





Information for Youth

Our goal is to help you be successful while on probation. Here are some ways we can assist you:

Support

- Introduce you to healthy recreational activities
- Support you in making and keeping appointments
- Help you participate in a school or work program
- Assist you in preparing to look for a job (resume, cover letter, interview practice)
- Provide transportation (rides or bus tickets)
- Help you access services in the community
- Support you at your service planning meetings and make sure your voice is heard
- Talk with you about any new incidents that may result in new charges
- Involve your family in supporting you to be successful

Supervision

- We are required to report to your Probation Officer whether you are following the conditions of your order

Youth Justice programs are fully funded by MCFD. There is no cost to clients.

You have the right, while participating in our programs:

- To express your views about decisions that affect you
- To be treated with respect
- To be served in an environment that is safe and free from any abuse or neglect
- To choose whether to participate in the program or service and be informed about the consequences of non-participation (in a non-coercive manner)



- To be respected for your cultural heritage and your religious and spiritual beliefs, and to request these be considered in service planning (you can ask for an interpreter, if necessary)
- To involve family and/or legal guardians to participate in decisions
- To make a complaint if you are not satisfied with the service
- To be included in setting and reviewing goals
- To be informed of staff qualifications

Your participation in our programs can finish when:

- You no longer want to come
- Your needs exceed our resources
- The court or probation approve closure



Confidentiality

- You are entitled to privacy and to expect that all communication and records will be kept confidential.
- We will only collect, use, or share your personal information with your permission or under a court order. We are, however, legally required to inform appropriate authorities in the case of child neglect or abuse, or the possibility of danger to yourself or others.

Feedback

- We value your comments! Please tell your worker what you find helpful about the Intensive Support and Supervision/ Youth Justice Programs and if there are any changes you think we should make.
- Your participation is completely voluntary and your responses will be kept anonymous and confidential.

Program Outcomes

In 2023-2024:

- 92% of clients completed service without custodial time
- Of those youth, 69% completed their court orders with no new charges
- The average number of days clients spent in the program was 376