

# How can we help?

## Our Goal

To connect people who are homeless or at risk of homelessness with housing and support services.

We will listen to you, assess your needs and goals, and help you connect with stable housing and other services that might help.

## We may be able to help you:

- Search for a place to live.
- Speak with landlord and BC Hydro to see if anything can be done.
- If you qualify for short-term help we have a limited amount of financial support we can give to help people get housing, or keep housing, (part of the rent, damage deposit, hydro, storage, or I.D.).
- Depending on your situation you may qualify for additional support, e.g.
  - anyone fleeing violence
  - medical note
  - left prison in last 60 days

## Frequently Asked Questions

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### Can you help pay my rent?

Yes, if you qualify for support we can pay part of your rent.

### Do you have housing for me?

No, but we can help you to look for housing, help you complete rental applications, etc.

### Do I keep getting a rent supplement once I'm approved?

No, our help is short term so you have to meet with us every month to see if you still qualify for support.

### Can you help with hydro?

Yes, if you qualify we can help with hydro. You have to bring in your notice of disconnection or your hydro bill.

### Do I get the money directly?

No, cheques are made out to your landlord or the utilities company. You pick up the cheque and take it to your landlord.

## Hours of Operation

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### You can call to make an appointment

Monday to Friday between 8:30am - 12pm, and 1pm - 4:30pm. Ask about our walk-in times.

**250-286-0611**

*The John Howard Society of North Island's programs are situated in the unceded territories of the Kwakwaka'wakw, Laich-kwil-tach, Nuuchahnulth, and Coast Salish peoples.*

# Housing Assistance Program

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Support for individuals or families who are homeless or at risk of homelessness.



**JohnHoward**  
The John Howard Society of North Island

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## If you are homeless

### We can

- Provide you with rental listings and can help you to connect with landlords.
- Help you with rental applications and other paperwork you need to do.
- Check if you qualify for short-term financial support.
- Connect you with services you may need.

## If you are at risk of homelessness

### We can

- Speak with your landlord to see if we can help you avoid eviction.
- Speak with BC Hydro to see if we can help keep your electricity connected.
- Assess if you qualify for short-term financial support.
- Check that you are getting all the benefits you should be.

## Come in and see us!

### You can

Call us at **250-286-0611** or stop by our office at **140 10th Ave** in Campbell River to book an appointment or ask about our walk-in times.

## For short-term financial assistance, you must bring in:

### A copy of your rental tenancy agreement or Ministry Shelter form

- This must show your legal name, the amount for rent, address, move in date, landlord's name, and their phone number and address.
- Or a tenancy agreement.

### Information about your income

- A bank statement from the last 60 days.
- Your 3 most recent cheque stubs or a letter from the Ministry that shows how much income assistance you are getting.
- Tax Return—Notice of Assessment.

## We can't give you financial support if:

- You are currently getting or have applied for SAFER.
- You are currently getting or have applied for RAP.
- You live on reserve.
- You live in subsidized housing (M'akola Housing, Rose Harbour, or any housing where rent is based on income).

## Our Practice

More people need our help than we have funding for, so the sooner you come in with the documents we need, the better the chance is we can help you.

We often run out of funds before the end of the month, so there is a chance we might not be able to help you with financial support that month.

We will do our best to assist you in other ways when that happens.



## Contact Us

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Campbell River, BC  
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**Phone:** 250-286-0611  
**Fax:** 250-286-3650

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