

# STRATEGIC PLAN

**Our strategic plan is to stabilize existing operations, strengthen services and staff, and respond to needs and opportunities.**

OBJECTIVES	Stabilize Operations	Strengthen Services and Staff	Respond to Emerging Needs and Opportunities
	To ensure they meet or exceed all relevant standards	To improve effectiveness of programs	That fit our mandate
Financial Impacts	Small annual surplus maintained	Increased training budget	Increased funding
Impact on Clients	More clients receive service	More effective programs	Diversified programming
Processes, Policies, and Technology	Improved reliability of technology	Technology generates useful data	Additional manuals and updated policies
Impact on Staff	Improved retention of employees	Effective hiring and training	Increase in staffing

**Building safer and healthier communities.**

